

Voluntary freezing/blocking of Trading Accounts by Clients

To
The Ishaan Metals Pvt. Ltd
39-A Double Story Malkaganj
New Delhi 110007

As per SEBI guidelines, a facility for our clients to voluntarily freeze/block their online trading account access. In case they want to block access to a website, they can reach out to us via a dedicated email address, phone number. The dedicated email address is **stoptrade@ishaanmetals.com** and the phone number is For more details, kindly read the SEBI and Exchange Circular ref. No. SEBI/HO/MIRSD/POD-1/P/CIR/2024/4 dated January 12, 2024.

Timelines for Freezing/Blocking the Online Access:

Scenario	Timelines for Issuing Acknowledgement and Freezing/Blocking
Request received during trading hours and within 15 minutes before the start of trading	Within 15 minutes
Request received after trading hours and 15 minutes before the start of the next trading session	Before the start of the next trading session

Note: By opting to block/freeze the account, you are only blocking online access to your trading account. There will be no restrictions on the risk management system.

Trading Code :

Client Signature :

Date :